

Kirkwood

March 24, 2020

To all Kirkwood Clients and Partners:

As most of you know, Governor Baker announced a “Stay-at-Home” advisory and executed an order to close non-essential businesses in the Commonwealth of Massachusetts. Kirkwood is a critical print, mail and fulfillment supplier to the Healthcare, Medical, Pharmaceutical, Financial and Supermarket Industry. Kirkwood handles a significant segment of print communications and collateral that is utilized to support 175 + million healthcare members, retail pharmacy, financial investors and supermarket customers. The health and welfare of these members and customers is directly tied to the communications and collateral that Kirkwood prints, mails or ships to all 50 States. **For these reasons, the order does not impact Kirkwood. We will remain open and all essential employees will continue to operate on a normal schedule.**

Based on guidance from the Centers for Disease Control (CDC), the World Health Organization (WHO) and applicable public health agencies, we have developed plans and established protocols that allow us to act responsibly and respond in an appropriate and timely manner.

Kirkwood’s top priority is our customers, partners and employees, and we are committed to continuing our long-established values of conducting our relationships with complete honesty and integrity. Should you have any questions regarding this letter please don’t hesitate to contact your Account Executive or anyone on your Kirkwood account management team.

Robert Coppinger

Robert Coppinger
Chief Executive Officer
Kirkwood US

Stephan A. Duncan

Stephan A. Duncan
President & General Manager
Kirkwood Direct